# **Checking Order Status**

To check the status of your po go to the Taylor Valve website at taylorvalve.com. In the top right corner you will see Order Status.

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Customer #	Customer PO #	] ø
Shipping Order Date Due Date Ship Date	Ordered Shipped Order Progress Status Tracking ≠	Statu: Order I
	Customer # Search Q Ø Shipping Order Date Due Date Ship Date	Products ~ Where To B   Customer # Customer PO #   Search Q   Shipping Order Date Due Date Ship Date Ordered Shipped Order Progress Status Tracking #

After you click on the order status you will need to enter your Customer ID number then hit search. Then enter your PO number then search. (The po number will need to be entered as it is on your po.)

If you do not have your Customer ID number contact your Inside Sales Customer Service Representative to get it.

		Customer #	Customer PO #	
		Search	 Search	

Please enter a valid Customer # AND Customer PO # to view a specific order status.

After you enter your customer ID number and your po number you can see the status of where your order is in the process. On the right see the list of status.

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						Customer #					च ह २. <i>व</i>		E I Custom		stomer PO #			
	Customer #	Customer PO	Order ID	Line #	Part #		Shipping Cost		Order Date	Due Date	Ship	Date	Ord Qty	ered	Shipped Qty	Order Progress Status	Tracking #	
	000002	34461	120408	1	93S-K50831	01210-08		\$0	4/30/2024	6/11/2024	6/11,	/2024		2	2	6. Shipped	77681284450	4
	000002	34461	120408	2	COC			\$0	4/30/2024	6/11/2024	6/11,	/2024		1	1	6. Shipped	77681284450	4
	Total							\$0						3	3			

# Status 0: Contact Inside Sales for Status

Order has not yet shipped and is Past Due.

# Status 1: Initial Order Entry

Sales Order is being entered.

# Status 2: Awaiting Engineering Approval

Engineering is working on releasing order to Production.

#### Status 3: Components in Process

Components are in process either in house or with our suppliers.

# Status 4: On the Assemble Schedule

Order is released to Assembly department for final assembly.

# Status 5: Testing Completed

Order has been signed off by QC and is in shipping department for final dispatch.

# Status 6: Shipped

Order has been shipped. Please use the tracking number and Ship Via information to track your order delivery.

If the order has shipped, you can get shipping cost and tracking number.

					Enter your Customer # and click on the Search icon before entering the Customer PO #											
				Custor	mer #					Customer PO #						
				00000	000002				7	34461						
Customer #	Customer PO	Order ID	Line #	Part #	Shipping Cost	Order Date	Due Date	Ship Date	e Or Qt	dered y	Shipped Qty	Order Progress Status	Tracking *			
000002	34461	120408	1	93S-K5083101210-08	ş	4/30/2024	6/11/2024	6/11/202	4	2	2	6. Shipped	776812844504			
000002	34461	120408	2	COC	\$1	4/30/2024	6/11/2024	6/11/202	4	1	1	6. Shipped	776812844504			
Total					\$	)				3	3					

You will be able to look up the status of your order for 30 days after it ships.

If you do not see your order on the Order Status, contact your inside customer service representative.